



## TestLink Services

TestLink Services is one of the world's leading independent ATM organizations. In business for over 25 years, we help hundreds of customers worldwide with their ATM needs, and have a proven history of helping our customers build better businesses and reduce the costs of their ATM ownership.

### Services

We take pride in being able to help our customers lower the cost of their ATMs throughout their entire lifecycle - from purchasing, installing, maintaining and operation, to repair, engineer training, removal, storage and end of life decommissioning.

As an independent provider, we are able to provide managed ATM services for NCR, Wincor and Diebold ATMs without bias and without the need to compromise on quality.

### Our Customers

Due to the wide range of services we provide, we serve a broad spectrum of the ATM industry - from major international banks and service organisations, to local IADs and parts brokers.

**“We take pride in being able to help our customers lower the cost of their ATMs throughout their entire lifecycle...”**

Servicing hundreds of customers around the world, we understand the ATM industry and the competitive forces our customers routinely encounter. From helping cash in transit organisations win ATM maintenance repair contracts, to helping IADs take their



### Offices

- Poole, UK
- Cincinnati, USA
- Prague, Czech Republic

### Agents

- Nigeria
- Saudi Arabia
- UAE

### Supporting the Entire ATM Lifecycle

- ATM Parts Supply / Advance Exchange
- ATM Refurbishment
- ATM Sales
- Inventory Services
- Engineer Training
- Diagnostics
- Maintenance Enablement
- IMAC
- Storage
- Secure Destruction

business worldwide, we are able to help our customers grow their businesses – increasing profitability, expanding to new markets and delivering even greater levels of customer service.

### Account Management

Every customer gets assigned an account manager from the moment they start trading with us. There to help whenever you need it, our management teams are fluent in most European and Slavic languages, and are able to draw on their industry experience to help you with your needs and requirements.

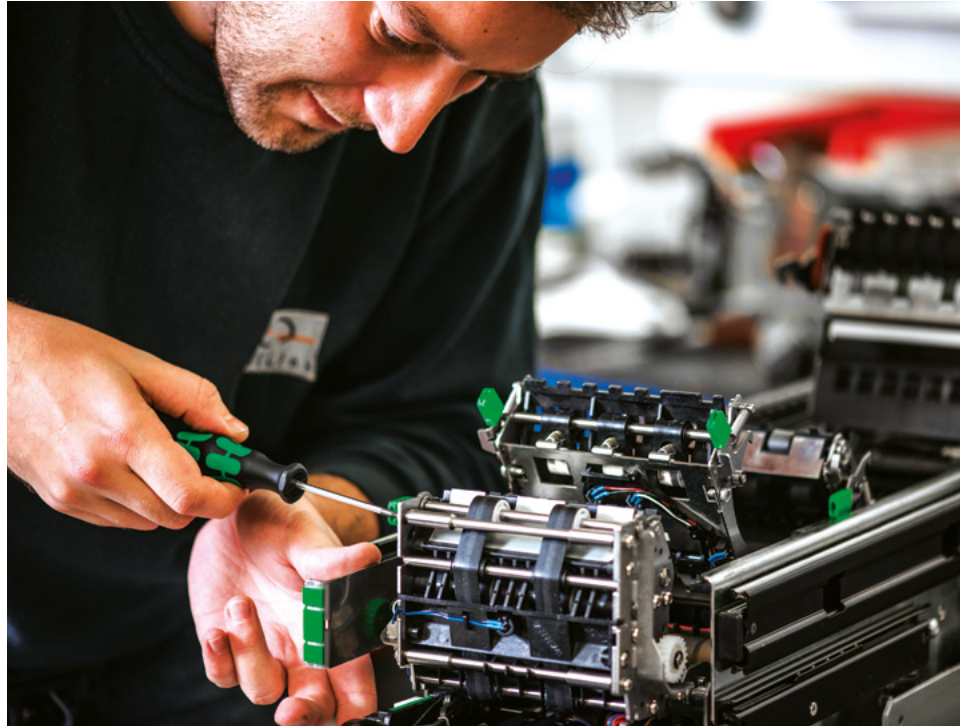
### Product Support

We are one of the most well-known and prolific providers of ATM product content on the internet, and take pride in being the one stop resource for many in our industry.

Using our ATM Parts Finder website, customers can access part information such as descriptions, alternatives, dimensions, product glossaries and part buyer guides. Registered customers can also view extra resources such as product diagrams, module identification documents and our daily inventory level reports - as well as take advantage of our popular 'Ask Martin' feature.

Account customers are also entitled to take full advantage of our technical support teams. Based in Europe and the USA, our Technical Support teams are available most hours of the day and are NCR, Wincor and Diebold ATM experts.

*TestLink serve over 65 countries worldwide*



### Our Quality

As a business with a high level of technical expertise, we take great pride in our commitment to quality, and extend the good practice of quality control and continuous improvement throughout all areas of our business.

Our ISO9001 certified processes are audited regularly to make sure that our repair and logistics operations stringently follow industry best practice.

### Our Values

We believe that being flexible, responsive and innovative is the key to delivering great customer service, and we go to great lengths to make sure our core values are embedded in our organization.

Our success over the past 25 years has been driven by our focus on these three values, and we take great pride in our track record of helping our customers in the ATM industry build better businesses.

### Corporate Social Responsibility

We are committed to making sure we leave the environment in a better state than we found it. Using our ISO14001 accreditation as a guide, we aim to exceed our obligations to the environment wherever we can, and have embarked on numerous measures to reduce our wastage, energy usage and emissions.